10

15

20

## What is claimed is:

- 1. A method for monitoring and reporting performance information relating to data transmissions, comprising:
- receiving an electronic data transmission addressed to a network service provider;
  routing the data transmission to the network service provider;
  monitoring a portion of the data transmission;
  generating performance information associated with the data transmission; and
  reporting the performance information to a third party.

2. The method of claim 1, further comprising: storing the performance information in a database.

3. An apparatus for monitoring and reporting performance information relating to data transmissions, comprising:

a processor; and

a memory in communication with the processor, the memory for storing a plurality of processing instructions allowing the processor to:

receive an electronic data transmission addressed to a network service provider;

route the data transmission to the network service provider; monitor a portion of the data transmission;

generate performance information associated with the data transmission;
and
report the performance information to a third party.

5 4. The method of claim 3, further comprising processing instructions allowing the processor to:

store the performance information in memory.